



PETERSON SPRING

MANUFACTURERS OF ENGINEERED METAL PRODUCTS

Peterson Spring-Maumee Policy

Peterson Spring-Maumee will continuously improve its business management systems to ensure customer satisfaction by providing defect free products, at competitive cost, on time in an environmentally sustainable manner.

Communicate these policies, and these objectives, to all employees, or those working for or on behalf of Peterson Spring, so that each one understands how they contribute to achieving this policy and make it available to the public.

Quality

1. Maintain a formal management system developed on “risk base thinking” that satisfies all applicable requirements.
2. Develop, maintain, review, and improve all processes within the Quality Management System to ensure the achievement of Customer, Internal, and Supplier Performance Measures.

Environmental

3. Comply with applicable legal or other requirements which relate to our environmental aspects.
4. Minimize Peterson’s impact to the environment through training, monitoring, and awareness.
5. To set and continually improve our environmental objective and targets, and to prevent pollution.